

We support You in Montenegro!





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PODGORICA | MONTENEGRO

# ABOUT US



"WE ARE ONE-STOP ADVISORY FOR EXPATS, INTERNATIONALS AND INVESTORS INTERACTING WITH MONTENEGRO. WITH OUR GERMAN ORIGIN, INTERNATIONAL ROOTS AND FEET ON GROUND, WE HAVE UNITED OUR DESTINATION KNOWLEDGE AND EXPERTISE TO SUPPORT YOU HERE IN MONTENEGRO!"

#### The Rufil Montenegro Consulting Vision since 2014



IN OUR DAILY WORK, WHEN DEALING WITH OUR CUSTOMERS, COLLEAGUES AND BUSINESS PARTNERS, WE FOLLOW THE RUFL CONSULTING CORPORATE PRINCIPLES.

#### 🡤 1. Customer & Service

We help our customers. We think and act in our customer's interests. Our attitude towards customers is always friendly and respectable.

#### 💼 2. Respect & Fairness

We always treat other people with respect and fairness. This applies to the treatment of our customers, colleagues, suppliers, applicants and all other business partners.

#### 👥 3. Teamwork & Partnership

We are cooperative, cordial, and helpful to our colleagues. We help and support each other to get the work done.

#### < 4. Responsibility & Honesty

We are solution-oriented, responsible, and honest. If we make a mistake, we admit it, apologize and correct it. We tell the truth and make our cooperation transparent.

## 💙 5. Courtesy & Reliability

If we arrange appointments, or make promises to our customers, colleagues, and executives, we conform to them. Should we not be able to keep an appointment or promise, we will inform the counterparty about it immediately.

### The opinion and satisfaction of our customers are top priority for us.

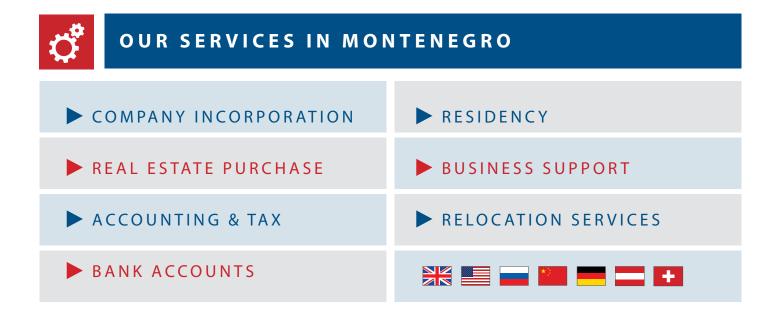
If you are not satisfied with our services or have the impression that we are not living up to our promise to you, please let us know. Your direct contacts for all quality issues and suggestions for improvement are:



Bojana Minic Managing Director minic@rufil.me



Philipp Rowe Company Owner rowe@rufil.me



## **CONTACT US:**

